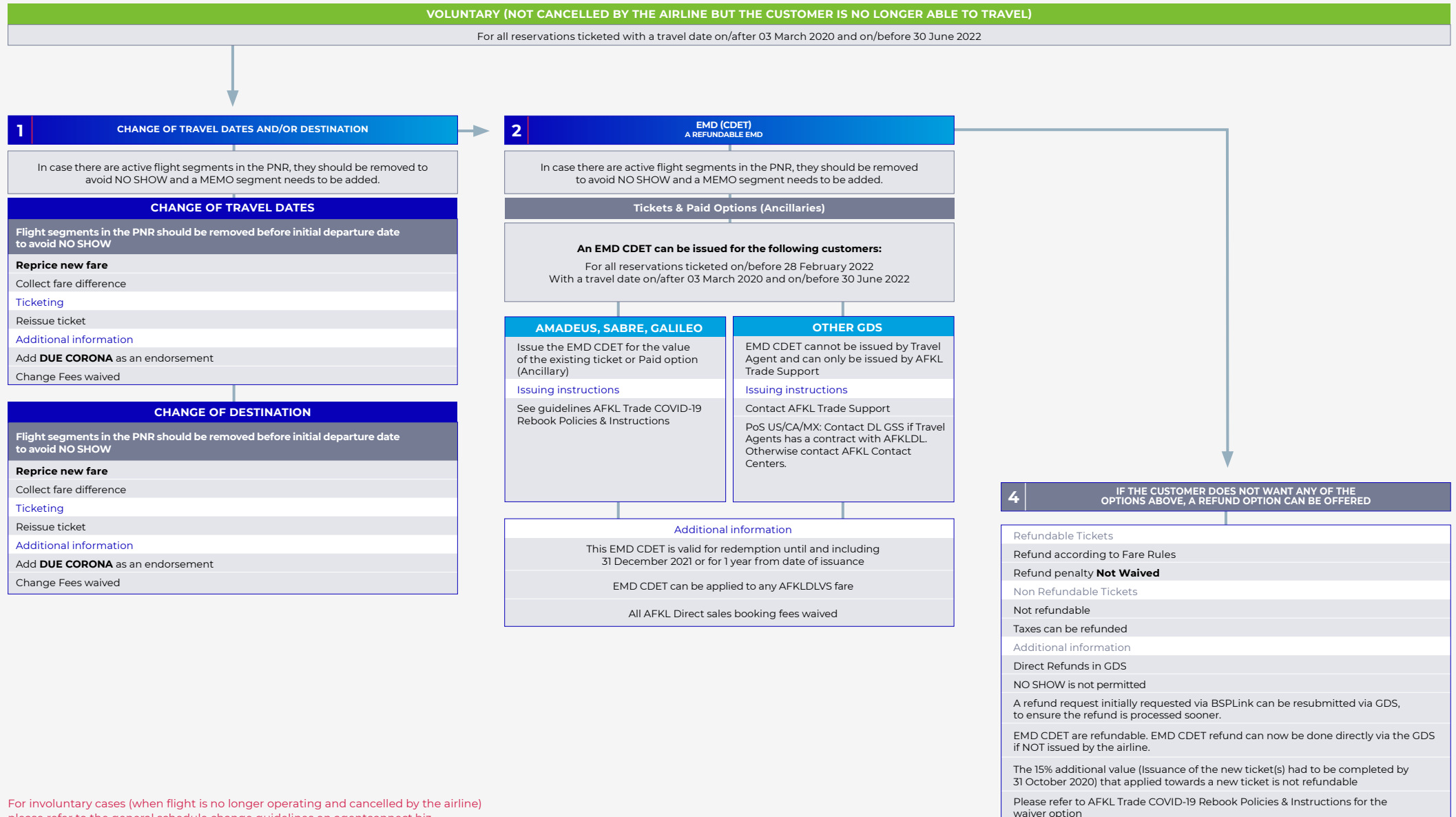


Air France & KLM COVID-19 trade rebook procedure

Due to travel restrictions imposed by the authorities during this period of health crisis, we adapt our commercial guidelines by providing more flexibility and simplicity for exchanges and limiting refunds.



For involuntary cases (when flight is no longer operating and cancelled by the airline) please refer to the general schedule change guidelines on agentconnect.biz